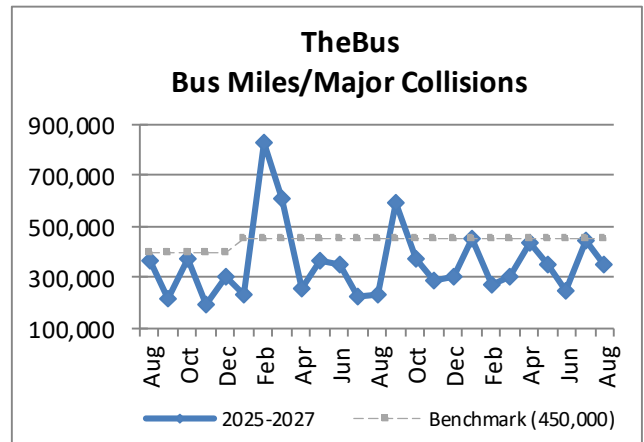
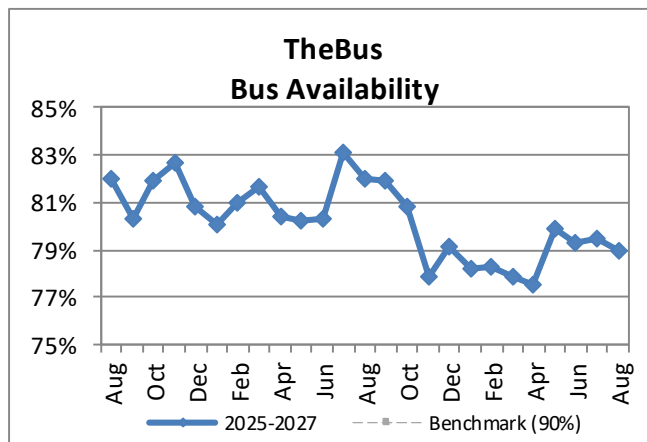
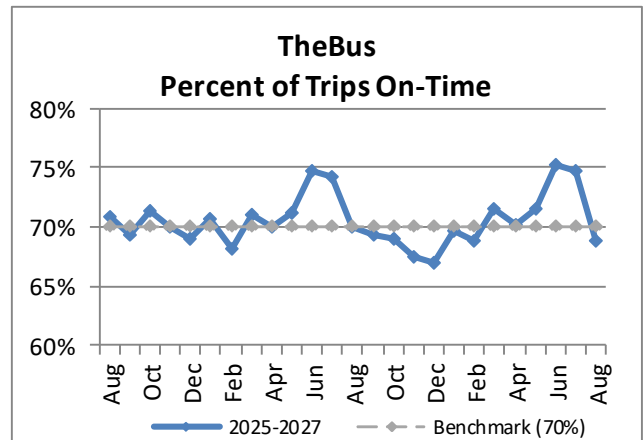
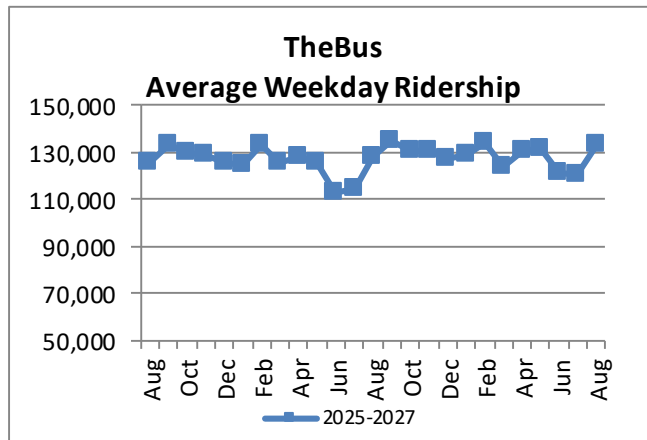


Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending August FY 2027

Key Performance Indicators (KPI)	August FY 2027	August FY 2026	Percent Change FY 2026-2027	YTD for FY 2027	YTD for FY 2026	Percent Change FY 2026-2027	Benchmark
Total Monthly Ridership	3,606,534	3,504,252	2.9%	7,010,913	6,752,184	3.8%	
Average Weekday Ridership	133,630	127,948	4.4%	127,249	121,357	4.9%	
Percent of Trips On-Time	68.9%	70%	-1%	71.9%	72.2%	-0.30%	70%
Bus Availability	79.0%	82%	-3%	79.3%	82.6%	-3%	90%
Bus Miles/Major Collisions	351,567	228,773	53.68%	398,306	228,535	74.29%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				2.48	4.02	-38.31%	3.00
Bus Miles/Mechanical Road Calls	11,565	14,641	-21.01%	11,600	13,174	-12%	11,000
Spare Ratio	22.1%	30.1%	-7.94%	22.0%	30.1%	-8%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	94.6%	98.4%	-5.42%	93.9%	98.1%	-6.11%	100%
Cost per Service Hour	\$178.27	\$156.85	14%	\$198.41	\$178.62	11%	\$179.39
Cost per Passenger Trip	\$6.39	\$5.89	8%	\$7.38	\$7.03	5%	
Cost per Mile	\$13.11	\$11.28	16%	\$14.56	\$12.90	13%	
Passenger Trips per Hour	27.90	26.63	4.78%	27.00	25.58	6%	
Farebox Recovery	NA	18.9%	NA	NA	16.2%	NA	
Trips per Mile	2.05	1.91	7%	1.98	1.85	7%	
Average System Speed	12.67	12.72	0%	12.69	12.72	-0.20%	
Percent Complete in 30 Days (Customer)	96%	97%	-1%	85%	98%	-13%	95%
Complaint Rate (Complaints per 100,000 Trips)	10.87	13.44	-19.13%	12.00	13.42	-10.56%	12



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